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PROCUREMENT AND SUPPLY CHAIN MANAGEMENT | PSCM-013

Warehouse Management: Strategy, Implementation & Control

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Course content

Why Attend

Why Attend Effective warehouse management is essential for improving service levels, controlling costs, maintaining inventory accuracy, and supporting supply chain performance. Modern warehouses must balance speed, efficiency, technology, and workforce productivity while adapting to changing customer demands. This course provides participants with practical tools to design warehouse strategies, optimize operations, manage inventory, and implement world-class performance systems.

Course Methodology This course uses an interactive and practical approach through presentations, case studies, warehouse process mapping, group discussions, KPI workshops, practical exercises, and real workplace examples.

Course Objectives

- Develop effective warehouse strategies and infrastructure plans
- Improve warehouse layout, flow, and operating efficiency
- Strengthen inventory control and accuracy
- Apply Lean and continuous improvement principles
- Optimize people, technology, and outsourced resources
- Build supplier collaboration and value chain integration
- Measure warehouse performance using KPIs
- Create improvement plans for world-class warehouse operations

Target Audience

- Warehouse Managers
- Logistics Supervisors
- Supply Chain Professionals
- Inventory Controllers



Course content

Target Audience

- Operations Managers
- Distribution Center Staff
- Anyone involved in warehouse operations and planning

Target Competencies

- Warehouse Operations
- Inventory Management
- Process Improvement
- Performance Measurement
- Resource Planning
- Supply Chain Coordination
- Leadership Skills
- Strategic Thinking

Course outline

Day 1: Warehouse Infrastructure Strategies

- Warehouse location strategy
- Options in warehouse layout and design
- Classes of warehouses
- Warehouse automation
- Information Technology (IT) in the warehouse
- Industry variations

Day 2: Warehouse Operating Processes and Principles



Course content

Course outline

- Key functional processes from receiving to picking and shipping
- Optimizing the flow of goods across processes
- Advanced processes: break-bulk, cross-docking, mixing, assembly
- Cycle counting and conducting a physical inventory audit
- Implementing Lean principles in the warehouse
- Continuous improvement and managing change

Day 3: Inventory, Analysis, and Product Classification

- Function of inventory
- Inventory accuracy and control
- Handling WIP (Work-In-Progress) inventory
- Three-dimensional inventory classification and segmentation (ABC)
- Using inventory classification to drive efficiency
- Replenishment methods and strategies

Day 4: Leveraging Your Resources and Developing New Capabilities

- Managing and incentivizing your people
- Employee training and evaluation
- The IT environment: your enterprise and the warehouse
- Role of the warehouse in the value chain
- Outsourcing: risks and opportunities
- Supplier collaboration models and strategies

Day 5: Create a World-Class Warehouse with Performance Management and Metrics

- Contemporary trends in warehousing



Course content

Course outline

- Warehouse best practices and benchmarking
- Role of performance management in the warehouse
- What should you measure?
- Establishing an executive dashboard using KPIs
- Identifying, prioritizing, and implementing improvements



Seminar dates

Available seminar dates

Live dates and pricing for Warehouse Management: Strategy, Implementation & Control generated from the course details page.

Date	Location	Format	Fee
7 - 11 December 2026	Amsterdam - Netherlands	Classroom	**€3,360.-**
14 - 18 December 2026	London - U.K	Classroom	**€3,400.-**
21 - 25 December 2026	Paris - France	Classroom	**€3,520.-**
4 - 8 January 2027	Kuala lumpur - Malaysia	Classroom	**€1,800.-**
1 - 5 February 2027	Dubai - UAE	Classroom	**€3,400.-**
1 - 5 March 2027	London - U.K	Classroom	**€3,360.-**
5 - 9 April 2027	Barcelona - Spain	Classroom	**€3,080.-**
3 - 7 May 2027	London - U.K	Classroom	**€3,360.-**
7 - 11 June 2027	Barcelona - Spain	Classroom	**€3,080.-**
5 - 9 July 2027	Istanbul - Turkey	Classroom	**€2,280.-**
2 - 6 August 2027	Amsterdam - Netherlands	Classroom	**€3,400.-**
6 - 10 September 2027	Istanbul - Turkey	Classroom	**€2,280.-**
4 - 8 October 2027	Paris - France	Classroom	**€3,600.-**
1 - 5 November 2027	Barcelona - Spain	Classroom	**€3,080.-**
6 - 10 December 2027	Geneva - Switzerland	Classroom	**€4,200.-**

Live online option	Online delivery is available at €1,850.-.