informatech

SECURITY MANAGEMENT | COURSE

Security Incident Management and Investigations

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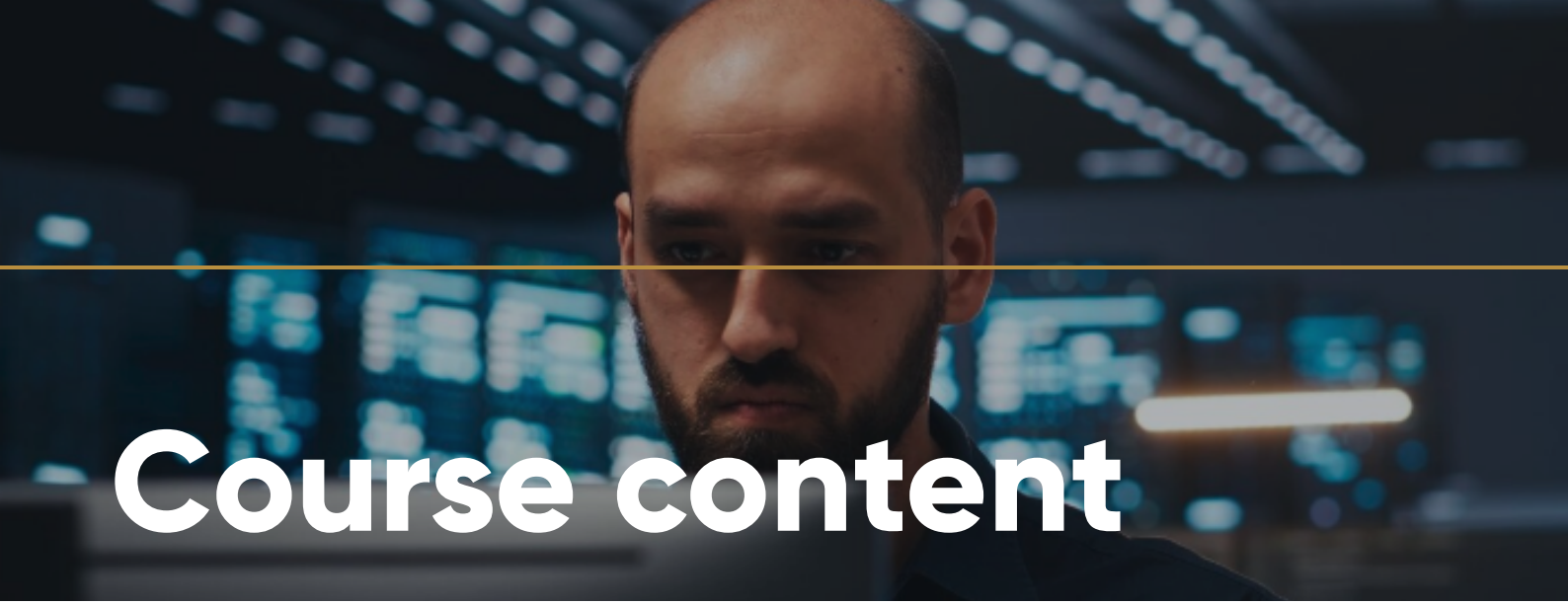


Course content

Why Attend

In this essential 5-day course, we thoroughly cover Incident Management in part one, followed by the Fundamentals of Investigations in part two.

During the Incident Management portion, participants will explore how incident management works and how individuals and teams can successfully implement and apply principles within their organizations and/or work environments. Incident Management involves returning your organization's everyday business safety, productivity, and overall operation, to normal as quickly as possible after an incident. Topics such as principles of incident management, incident management methodology, and incident typology will be covered in detail.

During the Fundamentals of Investigations portion, participants will explain and demonstrate crime scene searching, recording, collecting, preservation of evidence, conducting interviews, follow-up meetings and case preparation. Participants will explain and demonstrate their knowledge of the basic investigatory process by participating in role plays designed to apply the skills required to deal with problems encountered during interviews, interrogating suspects, evidence collection and legal admissibility, while applying techniques to secure the environment during an Investigation.

This course uses a variety of methods including case studies, role plays, presentations, videos and group exercises/activities to facilitate the learning process.

By the end of the course, participants will be able to:

• Explain and apply the principles of Incident Management to their workplace

• Apply Incident Management methodology and create a plan to recover the business quickly from a threat or incident

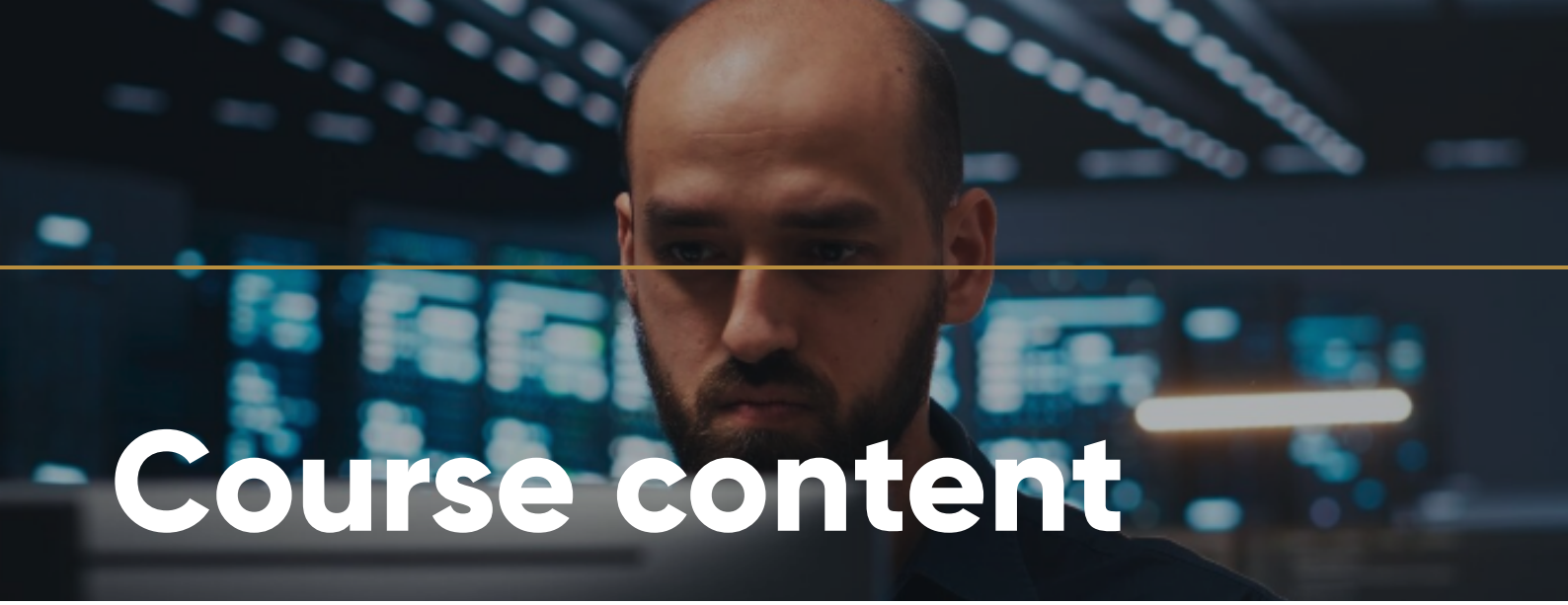
• Explain the basic fundamentals of an investigation

• Demonstrate how to conduct a basic internal investigation within their organization

• Conduct a complete crime scene preservation investigation from start to finish

This course is suitable for security managers/supervisors and personnel, company investigators, human resource professionals, site managers, safety and incident response team members, business owners, and anyone involved in incident management and investigations.

• Incident Management



Course content

Why Attend

- Crime Scene Management
- Communication Skills
- Team work
- Critical Thinking

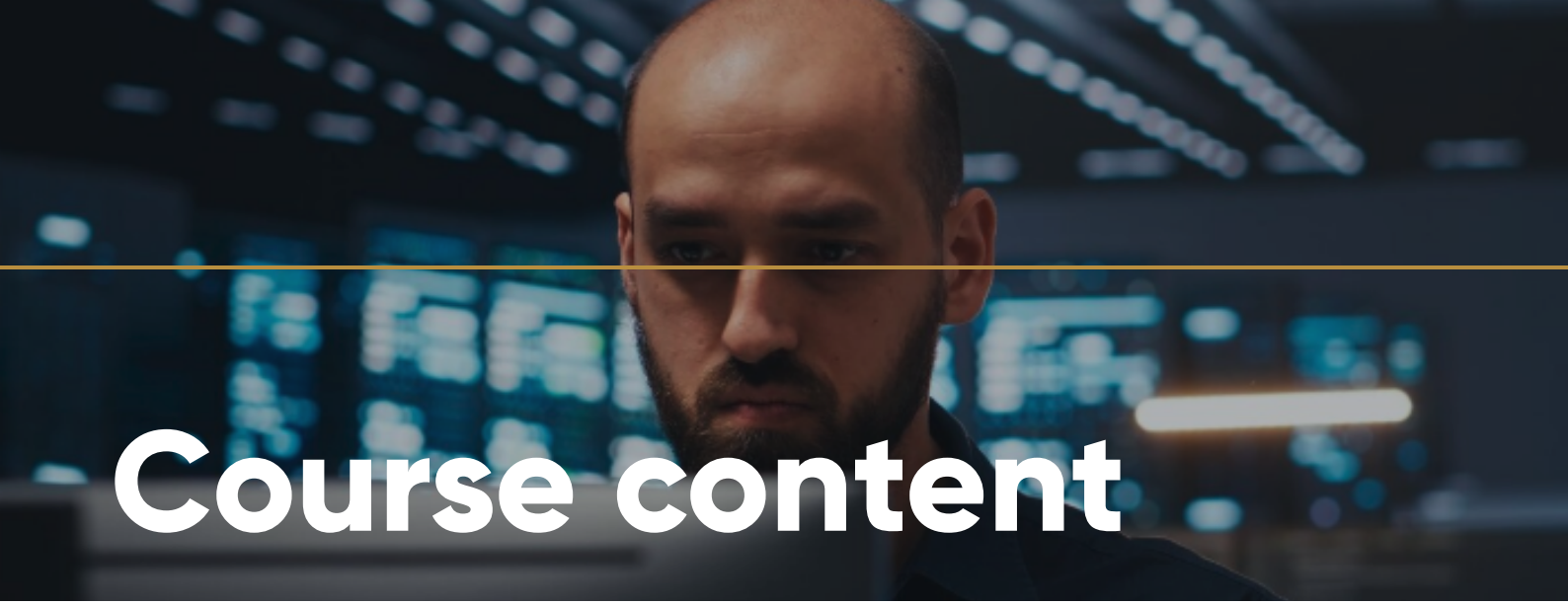
Course outline

Introduction to Incident Management and Investigations

- Incident management.
- Differences between an Emergency, Incident and Accident
- Security incidents and safety incidents
- Managing an incident
- Incident response
- Business Continuity Management (BCM)
- Investigation case studies
- Evidence collection and continuity of evidence
- External and internal investigations
- Locard's Exchange Principle

The fundamentals of Incident Management

- Initial response
- Incident classification
- Reporting and escalation procedures
- Integrated Incident Management Response



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Course outline

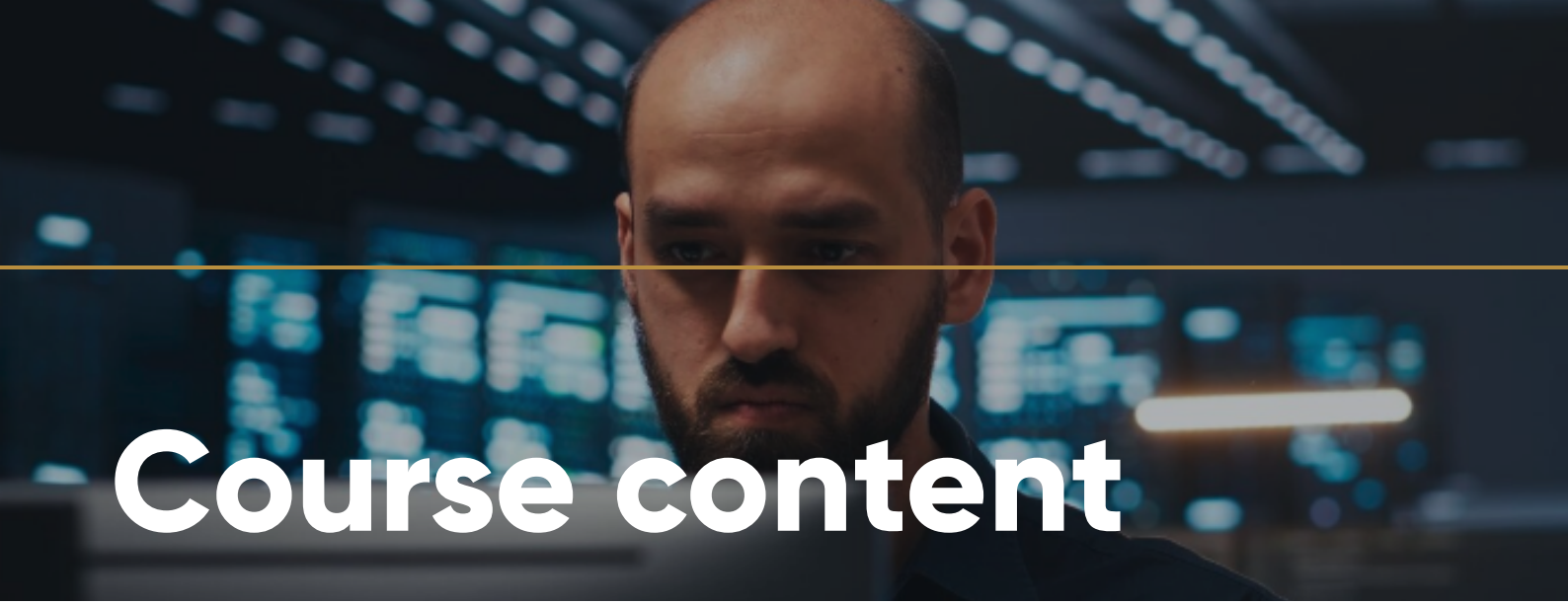
- Site-specific emergency procedures
- 5 Priorities when responding to specific Incidents
- Incident management team requirements
- Conducting debriefs post-incident
- 5C's to Incident Management

Application of Incident Management Plan

- What is an Incident Management Plan?
- Constructing an Incident Management Plan for your organization
- Techniques required to implement the plan
- Implement the incident management plan

Principles of Investigations

- Locard's Exchange Principle
- Establishing an investigative mindset
- Observation skills
- Rules of Investigation
- Planning an investigation
- Decision making process
- Working with victims and suspects
- Priorities on attending the scene
- Principles and types of search
- Types, value and collection of evidence
- Crime scene preservation



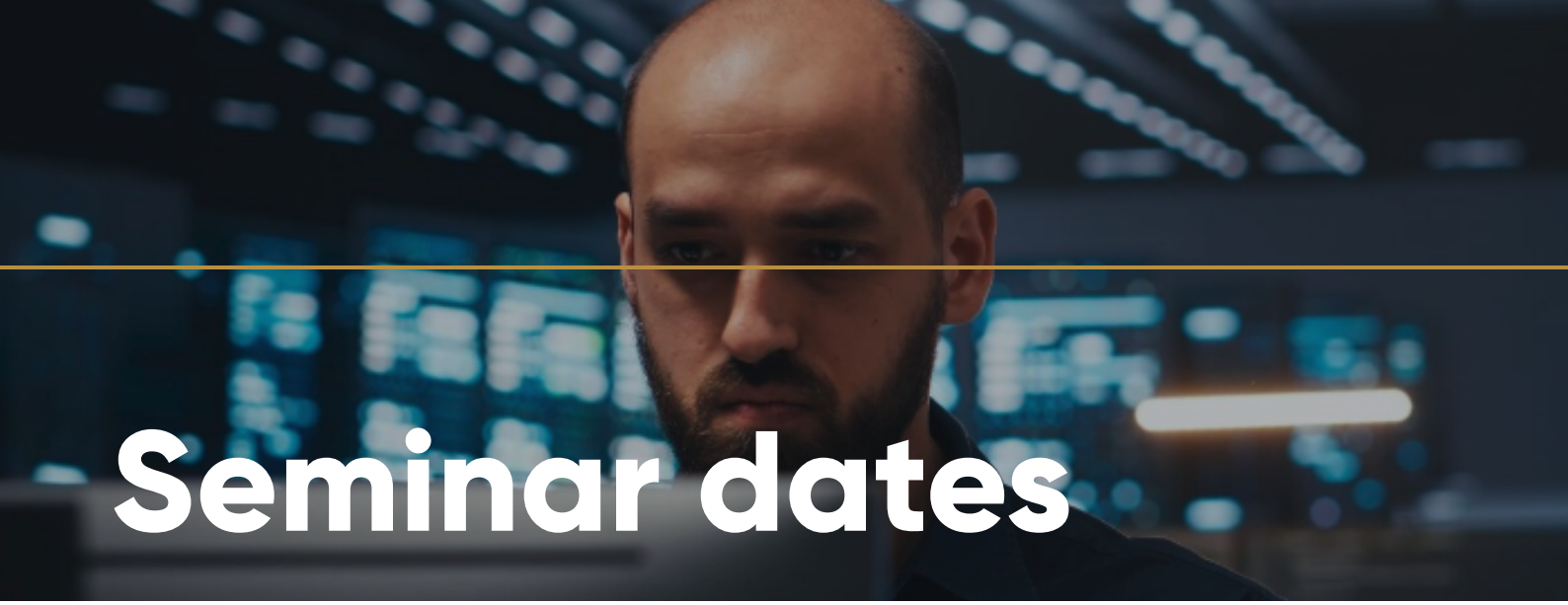
Course content

Course outline

- Crime typology and how it affects investigations
- Common Questions and Answers regarding investigations

Investigation Methodology

- Conducting an investigation
- Investigation evaluation
- How to deal with Evidence found at the scene
- Dealing with the authorities and Police
- Understanding the legal chain of evidence
- Questioning techniques
- How to conduct a professional Interview



Seminar dates

Available seminar dates

Live dates and pricing for Security Incident Management and Investigations generated from the course details page.

Date	Location	Format	Fee
6 - 10 July 2026	Barcelona - Spain	Classroom	**€3,850.-**
10 - 14 August 2026	Frankfurt - Germany	Classroom	**€3,250.-**
14 - 18 September 2026	Rome - Italy	Classroom	**€4,250.-**
5 - 9 October 2026	Kuala lumpur - Malaysia	Classroom	**€2,250.-**
16 - 20 November 2026	Barcelona - Spain	Classroom	**€3,850.-**
7 - 11 December 2026	London - U.K	Classroom	**€4,200.-**

Live online option	Online delivery is available at €1,850.-.