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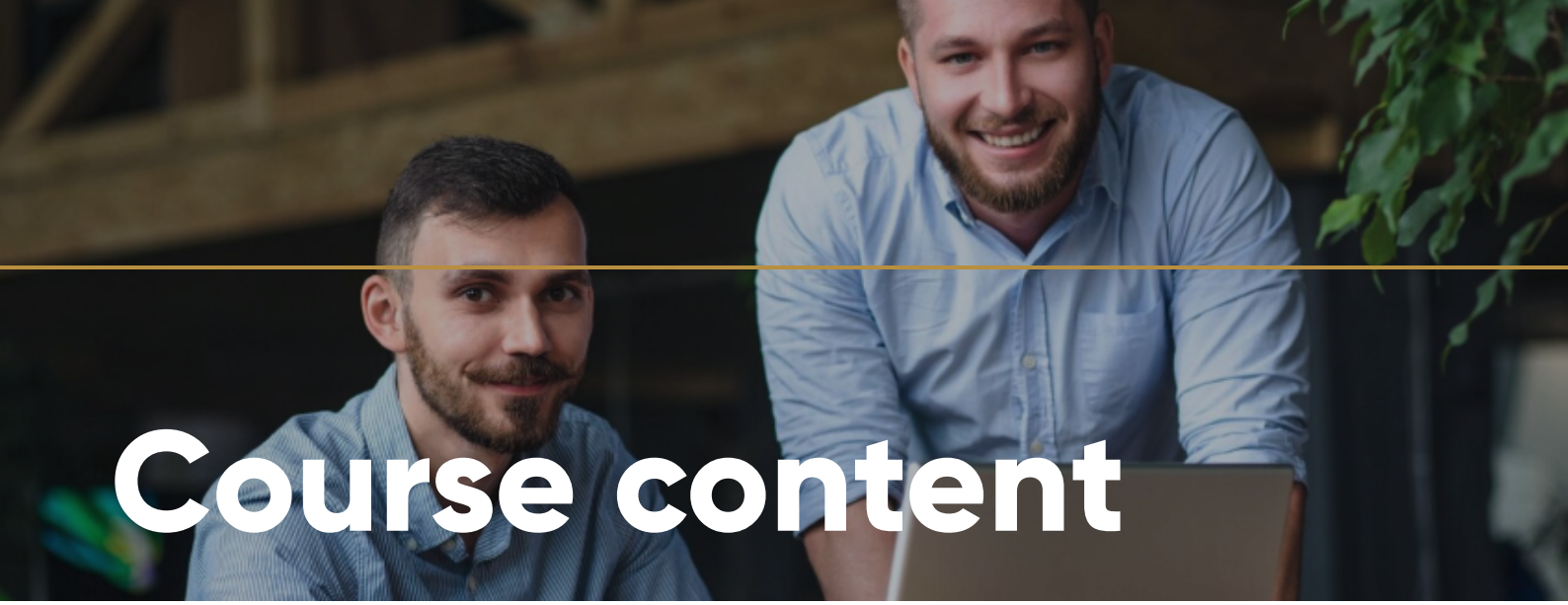


HUMAN RESOURCES AND TRAINING | HRT-021

Lean Performance & People Capacity Development

UK
+44 33 000 111 90
info@informatech.co.uk
https://informatech.co.uk
63-66 Hatton Garden Hatton Garden
EC1N 8LE , London

NL
+31 85 74 444 46
info@infomatech.nl
https://infomatech.nl
Waarderweg 50 - 2031PB
Haarlem - Netherlands



Course content

Why Attend

Why Choose Lean Performance & People Capacity Development Training Course?

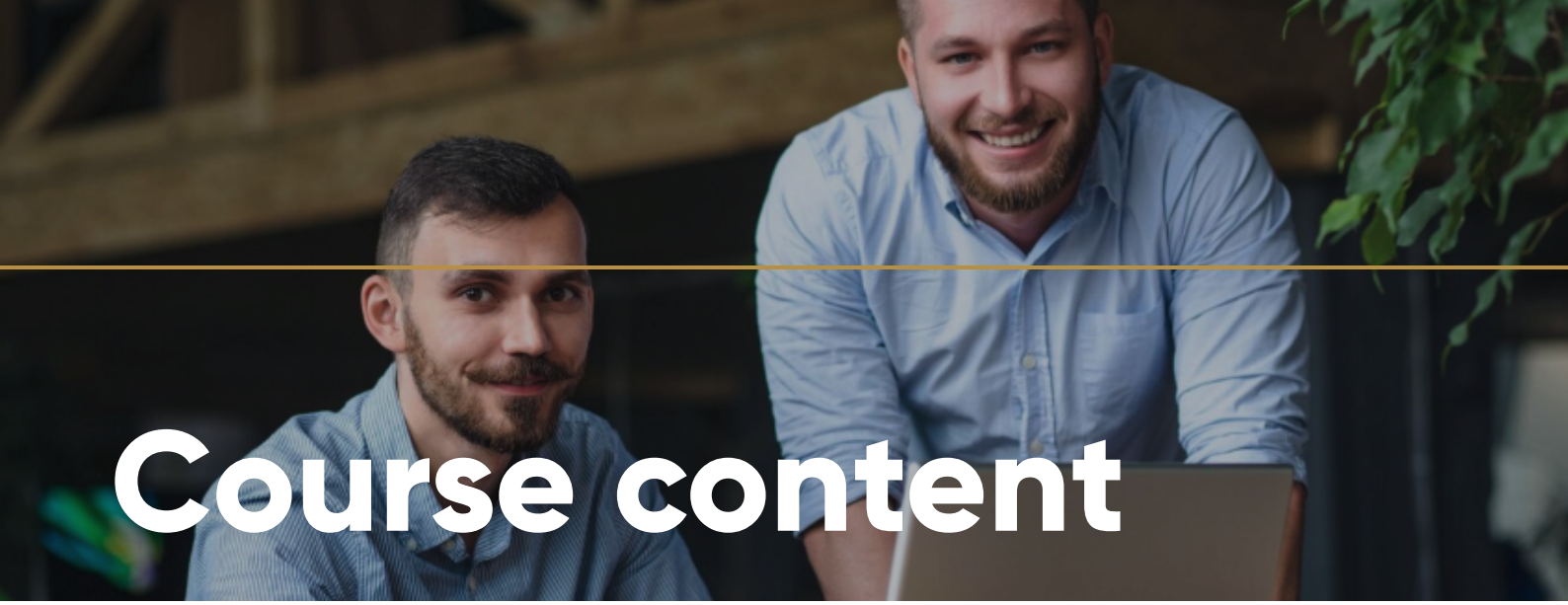
The concepts from Lean Management have been effectively applied in managing teams in some of the most demanding industries like software development, manufacturing, construction and many others. This is due, in the larger part, to the simple methodology to understand and instant impacts when implemented properly.

Similar to almost everything in life, the first steps in Lean Management are the most difficult and become major hurdles for majority of implementation failures by teams. The obligation is on the team leaders to create an environment and the systems conducive for employees to assume responsibility for the practices, behaviours and thinking optimize on improvements made with lean. Inspired by observations, practices and values from Toyota, this workshop will examine the role of team leaders in the development of ecosystems capable of successful lean performance.

This Lean Performance & People Capacity Development training course will introduce participants to the concept of a conducive environment for lean performance. Participants will explore their role in people development and responsibilities in creating a learning environment. They will identify the competencies required to examine organizational systems and practices in developing and sustaining capabilities for performance in a lean operation. Participants will also have the opportunity to assess how the organizational contexts support the development of capability for excellence in lean operation and individual performance.

This Lean Performance & People Capacity Development training course will feature:

- How to integrate the Lean mindset within your team
- Roles of leaders in building lean organization
- Enabling Performance and Development Environment
- Opportunities for the Development of Core Capabilities
- Developing Competencies through OJT and Assigning Challenging Projects



Course content

Why Attend

What are the Goals?

By the end of this training course, participants will be able to:

• Identify and asses the organization's management environment for successful and sustained lean performance, individually and operationally

• Describe their roles, and problem-solving responsibilities that create and maintain a lean environment in the context of the strategic priorities of their organization

• Optimize the functions of the lean tools in supporting successful performance

• Identify and prioritize the core competencies needed by people working in a lean operation

• Apply the management behaviours that encourage responsibility and enhance employee thinking and initiative

• Identify the difference between On-the-Job Training (OJT) and Development (OJD) and classroom training and recognize the function of each in a lean context

Who is this Training Course for?

This Lean Performance & People Capacity Development training course is suitable for a wide range of professionals but will greatly benefit:

• Departmental managers/function heads

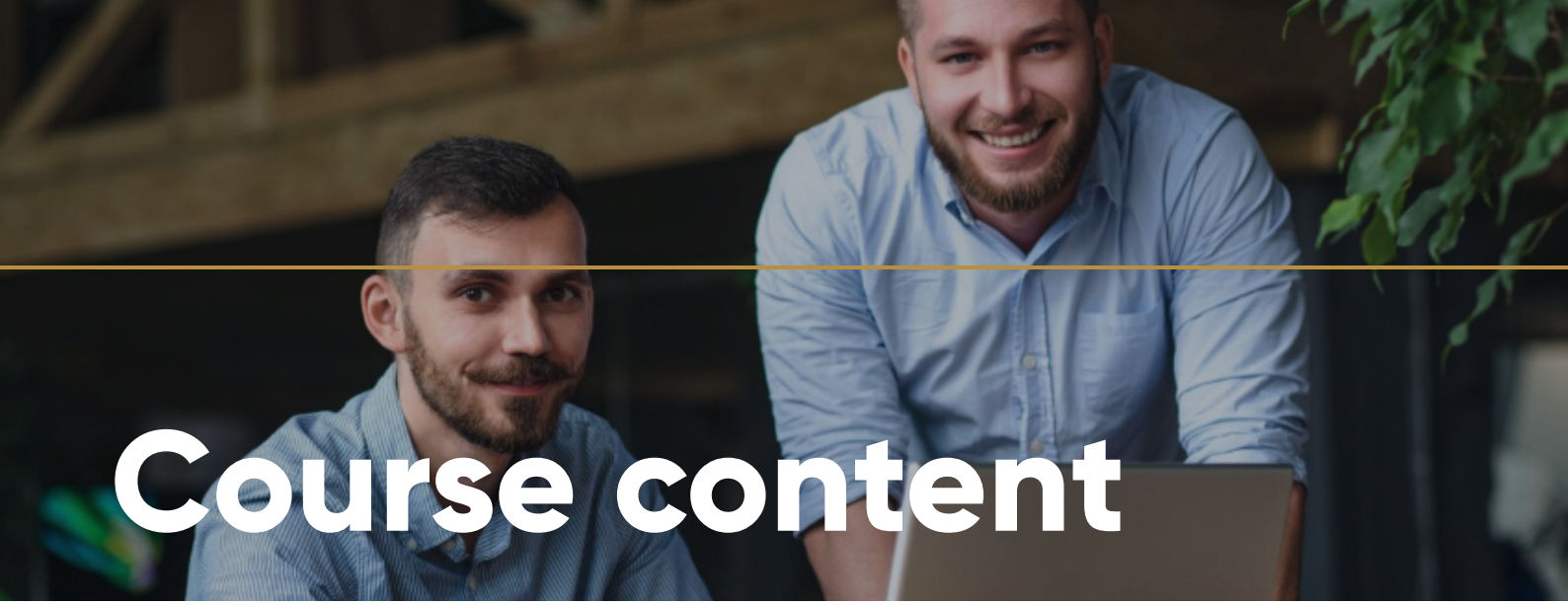
• Lean facilitators and coordinators who directly support in the lean transformation efforts

• HR managers and professionals (in the capacity of supporting roles)

• Executives in their supporting roles

• Anyone with a responsibility for development of individual lean performers (other than their reports and themselves)

Course outline



Course content

Course outline

Day one: Key Concepts of Lean

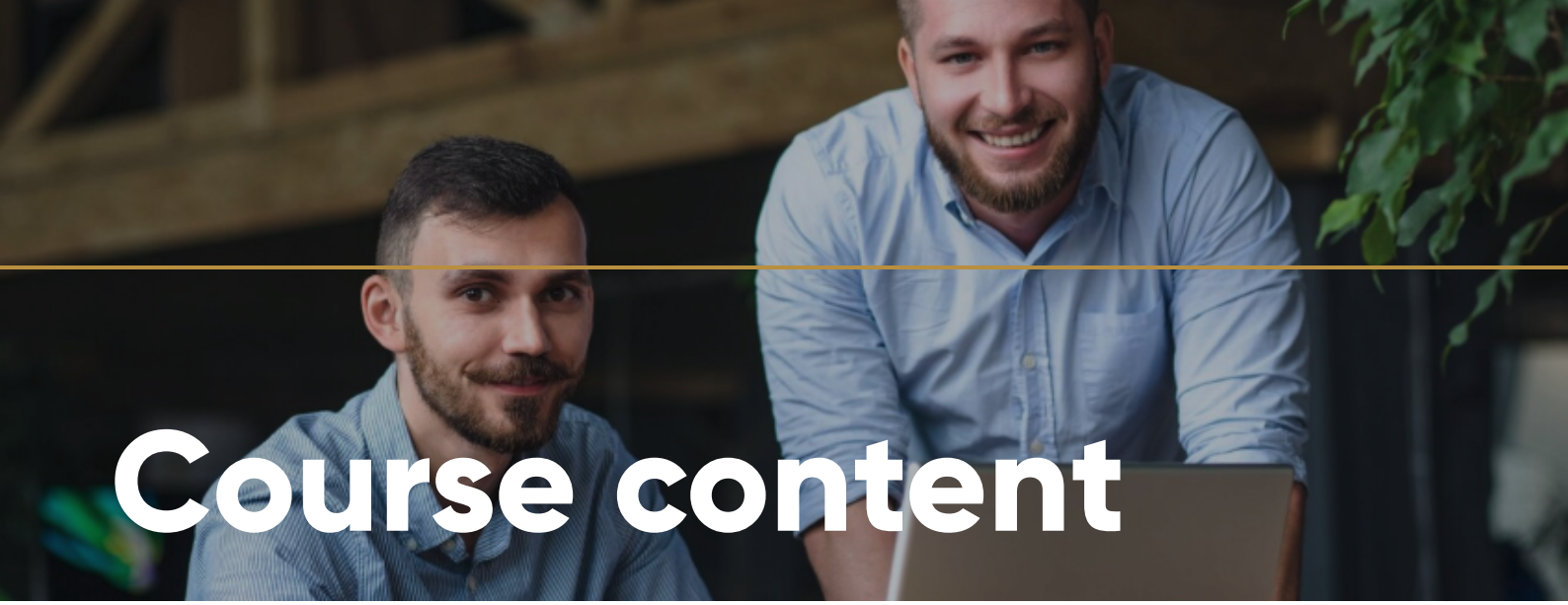
- Introduction to the Lean Management
- 5 key Lean principles: value, value stream, flow, pull, and perfection
- Establishing Long-Term Purpose
- Lean Process Improvement & Excellence
- Respect, Develop and Challenge People & Partners
- Problem solving and continuous improvement cycle

Day two: Leaders' Roles in Building Lean Organization

- The lean leader, and lean leadership rules for sustainable implementation
- What does a lean manager do in people development?
- The four main elements of lean leadership
- The different leadership styles
- The Manager's partners in development and their roles
- The three levels of processes and practices necessary to develop people

Day three: Enabling Performance and Development Environment

- Optimizing operational efficiency by manipulating operator and layout interfaces
- Defining role and performance requirements in a value stream and strategic context
- Applying lean tools and practices to create capable systems that enable successful performance
- Distinguishing the normal from the abnormal
- Leading by defining purpose and delegating responsibility
- Establishing and sustaining problem-solving responsibility



Course content

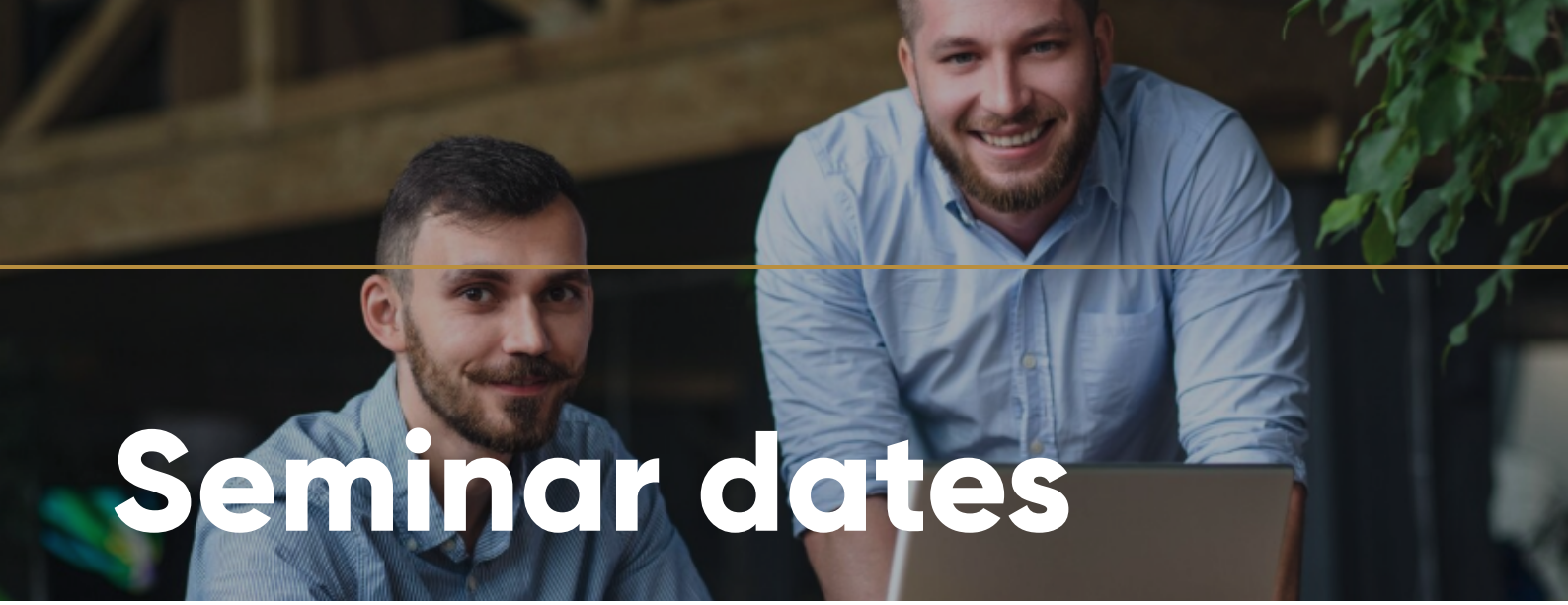
Course outline

Day four: Opportunities for the Development of Core Capabilities

- Issuing a description of core lean capabilities by level
- Selecting on the basis of core capabilities and role readiness
- Offering roadmaps of education in role and required capabilities by level
- Using role clarification in performance planning and goal setting
- Connecting performance and development in a performance planning and review process
- Deploying rotation and short-term assignment to spur development

Day five: Using OJT and Assigning Challenging Projects for Competencies Development

- On-the-Job Training (OJT) vs. On-the-Job Development (OJD) and education
- The assessment of capabilities and needs of the individual performers
- The basics of problem solving and job handling capabilities
- Providing opportunities for working out-the-box or silo
- Key concepts in coaching and mentoring roles
- Making requirements and supporting individual learners' self-reflection

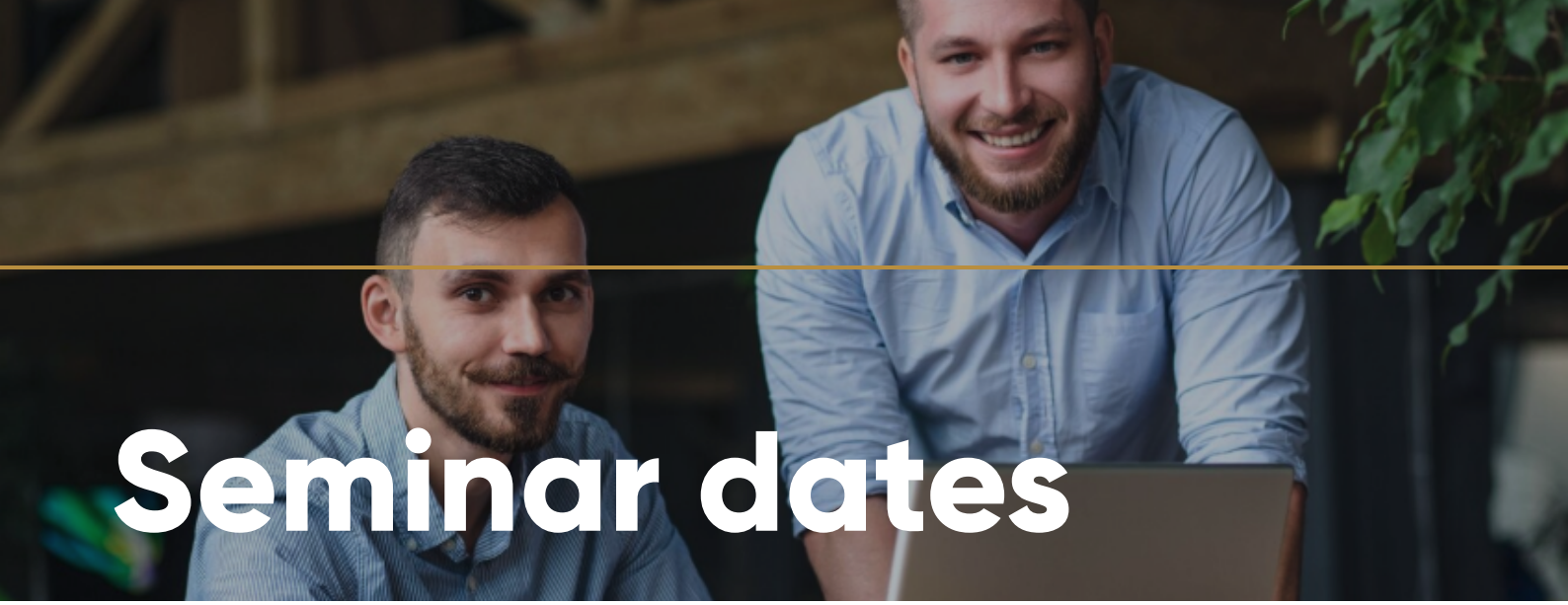


Seminar dates

Available seminar dates

Live dates and pricing for Lean Performance & People Capacity Development generated from the course details page.

Date	Location	Format	Fee
14 - 18 December 2026	Barcelona - Spain	Classroom	**€3,080.-**
18 - 22 January 2027	Dubai - UAE	Classroom	**€4,200.-**
15 - 19 February 2027	Istanbul - Turkey	Classroom	**€2,280.-**
15 - 19 March 2027	Vienna - Austria	Classroom	**€3,400.-**
19 - 23 April 2027	Barcelona - Spain	Classroom	**€3,080.-**
17 - 21 May 2027	Paris - France	Classroom	**€3,600.-**
21 - 25 June 2027	Frankfurt - Germany	Classroom	**€2,600.-**
19 - 23 July 2027	Barcelona - Spain	Classroom	**€3,080.-**
16 - 20 August 2027	Geneva - Switzerland	Classroom	**€4,200.-**
20 - 24 September 2027	Istanbul - Turkey	Classroom	**€2,280.-**
18 - 22 October 2027	Cape Town - South Africa	Classroom	**€3,400.-**
15 - 19 November 2027	Barcelona - Spain	Classroom	**€3,080.-**
20 - 24 December 2027	Paris - France	Classroom	**€3,600.-**
16 - 20 November 2026	Barcelona - Spain	Classroom	**€3,080.-**
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15 - 19 February 2027	Amsterdam - Netherlands	Classroom	**€3,400.-**



Seminar dates

Available seminar dates

Live dates and pricing for Lean Performance & People Capacity Development generated from the course details page.

Date	Location	Format	Fee
15 - 19 March 2027	London - U.K	Classroom	**€3,360.-**
19 - 23 April 2027	Istanbul - Turkey	Classroom	**€2,280.-**
17 - 21 May 2027	Munich - Germany	Classroom	**€3,400.-**
21 - 25 June 2027	Paris - France	Classroom	**€3,600.-**
19 - 23 July 2027	Frankfurt - Germany	Classroom	**€2,600.-**
16 - 20 August 2027	Kuala lumpur - Malaysia	Classroom	**€1,800.-**
20 - 24 September 2027	Rome - Italy	Classroom	**€3,400.-**
18 - 22 October 2027	Vienna - Austria	Classroom	**€3,400.-**
15 - 19 November 2027	Geneva - Switzerland	Classroom	**€4,200.-**
20 - 24 December 2027	Madrid - Spain	Classroom	**€3,400.-**

Live online option	Online delivery is available at €1,850.-.