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INTERPERSONAL SKILLS AND SELF DEVELOPMENT | ISSD-001

Soft Skills for the AI Industrial Era

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Course content

Why Attend

Course Overview

The rapid advancement of Artificial Intelligence (AI) and automation is transforming industries, demanding a new set of skills for professionals to thrive. While technical expertise remains crucial, soft skills have become increasingly vital in navigating the complexities of the AI-driven industrial era. This Soft Skills for the AI Industrial Era training course focuses on developing essential soft skills, such as critical thinking, communication, collaboration, adaptability, and emotional intelligence, that are crucial for success in a workplace where humans and AI work together. Participants will learn how to effectively communicate with AI systems, collaborate with diverse teams, navigate ethical dilemmas, and adapt to the ever-changing landscape of the AI-powered industry.

This training course will highlight:

• Critical thinking and problem-solving in an AI-driven context: Analyzing complex situations and making informed decisions

• Effective communication and collaboration with AI and human teams: Building rapport and trust in diverse work environments

• Adaptability and resilience in the face of rapid technological change: Cultivating a growth mindset and managing uncertainty

• Emotional intelligence and ethical decision-making: Navigating complex ethical dilemmas and building positive relationships

• Creativity and innovation in leveraging AI technologies: Fostering a culture of innovation and continuous improvement

• Understanding the dynamics of human-AI interaction: Optimizing collaboration between humans and artificial intelligence

• Strategies for continuous learning and skill development: Staying relevant in the evolving AI landscape

• Practical application through case studies, role-playing, and interactive exercises



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Course Objectives

By the end of this training course, participants will be able to:

• Enhance Critical Thinking and Problem-Solving Skills: Develop the ability to analyze complex situations, identify patterns, and make informed decisions in an AI-driven environment

• Improve Communication and Collaboration: Learn to effectively communicate with AI systems and collaborate with diverse teams, including technical and non-technical stakeholders

• Develop Adaptability and Resilience: Cultivate the ability to adapt to rapid changes and navigate uncertainty in the AI industrial era

• Strengthen Emotional Intelligence: Understand and manage emotions, build empathy, and foster positive relationships in the workplace

• Navigate Ethical Dilemmas: Develop a framework for ethical decision-making in the context of AI and automation

• Enhance Creativity and Innovation: Foster a culture of creativity and innovation to leverage the potential of AI

• Improve their ability to learn and adapt to new technologies

• Understand how to work effectively in a hybrid human/AI workplace

This training course is designed for professionals across various industries who are impacted by AI and automation, including:

• Engineers and Technicians

• Managers and Supervisors

• Data Analysts and Scientists

• Project Managers

• Human Resources Professionals

• Anyone seeking to enhance their soft skills in the AI industrial era



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Course Objectives

This training course will employ a blend of interactive learning methods to maximize participant engagement and knowledge retention:

• Interactive Workshops and Exercises: Hands-on activities to practice and apply soft skills

• Case Studies and Role-Playing: Real-world scenarios to simulate workplace situations

• Group Discussions and Collaborative Activities: Fostering knowledge sharing and peer learning

• Guest Speakers and Industry Experts: Providing insights into the challenges and opportunities of the AI industrial era

• Self-Reflection and Assessment: Tools and techniques for personal development

• Presentations: Opportunities for participants to present ideas and practice communication skills

Course outline

Day One: Foundations of Soft Skills and the AI Revolution

• Course Introduction and Objectives

• Understanding the AI Industrial Era: Impact on Work and Skills

• Introduction to Core Soft Skills: Critical Thinking, Communication, Collaboration, Adaptability, Emotional Intelligence

• Self-Assessment: Identifying Strengths and Areas for Development

• Critical Thinking and Problem-Solving: Techniques for Analysis and Decision-Making

• Recognizing Cognitive Biases in an AI driven world.

• Interactive Exercises: Case Studies and Problem-Solving Scenarios

• Discussion: The Role of Critical Thinking in AI-Enhanced Workflows

Day Two: Communication and Collaboration in the AI Age



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Course outline

- Effective Communication: Active Listening, Clear Articulation, and Feedback
- Communicating with AI Systems: Understanding AI Language and Interaction
- Building Rapport and Trust in Diverse Teams
- Collaboration Strategies: Teamwork, Conflict Resolution, and Negotiation
- Working in Hybrid Human-AI Teams: Roles and Responsibilities
- Role-Playing: Communication and Collaboration Scenarios
- Group activities: Collaborative problem solving exercises

Day Three: Adaptability, Resilience, and Continuous Learning

- Adaptability and Change Management: Navigating Uncertainty and Rapid Change
- Resilience and Stress Management: Building Mental Toughness
- Growth Mindset: Embracing Learning and Development
- Continuous Learning in the AI Era: Strategies for Skill Acquisition
- Developing a Personal Learning Plan
- Guest Speaker: Industry Expert on Adaptability and Innovation
- Exercises: Practicing adaptability through simulated change

Day Four: Emotional Intelligence and Ethical Decision-Making

- Emotional Intelligence: Self-Awareness, Self-Regulation, Empathy, and Social Skills
- Building Positive Relationships in the Workplace
- Managing Emotions in High-Pressure Situations
- Ethical Considerations in AI: Bias, Privacy, and Accountability
- Developing an Ethical Decision-Making Framework
- Case Studies: Ethical Dilemmas in AI-Driven Industries



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Course outline

• Discussion: The ethical implications of AI in various industries

Day Five: Innovation, Leadership, and the Future of Work

• Creativity and Innovation: Fostering a Culture of Innovation

• Leadership in the AI Era: Inspiring and Motivating Teams

• Presentation Skills: Communicating Ideas and Insights

• The Future of Work: Trends and Opportunities in the AI Industrial Era

• Personal Action Planning: Applying Soft Skills to Career Development

• Group Presentations: Sharing Insights and Action Plans

• Q&A and Course Wrap-up



Seminar dates

Available seminar dates

Live dates and pricing for Soft Skills for the AI Industrial Era generated from the course details page.

Date	Location	Format	Fee
9 - 13 November 2026	Barcelona - Spain	Classroom	**€3,400.-**
16 - 20 November 2026	Vienna - Austria	Classroom	**€3,360.-**
7 - 11 December 2026	Amsterdam - Netherlands	Classroom	**€2,280.-**
14 - 18 December 2026	Istanbul - Turkey	Classroom	**€3,080.-**
21 - 25 December 2026	Paris - France	Classroom	**€3,520.-**
18 - 22 January 2027	Barcelona - Spain	Classroom	**€3,080.-**
15 - 19 February 2027	Munich - Germany	Classroom	**€3,400.-**
15 - 19 March 2027	Kuala lumpur - Malaysia	Classroom	**€1,800.-**
19 - 23 April 2027	Amsterdam - Netherlands	Classroom	**€3,400.-**
17 - 21 May 2027	London - U.K	Classroom	**€3,360.-**
21 - 25 June 2027	Paris - France	Classroom	**€3,600.-**
19 - 23 July 2027	Istanbul - Turkey	Classroom	**€2,280.-**
16 - 20 August 2027	Amsterdam - Netherlands	Classroom	**€3,400.-**
20 - 24 September 2027	London - U.K	Classroom	**€3,360.-**
18 - 22 October 2027	Barcelona - Spain	Classroom	**€3,080.-**
15 - 19 November 2027	Kuala lumpur - Malaysia	Classroom	**€1,800.-**
20 - 24 December 2027	Istanbul - Turkey	Classroom	**€2,280.-**